

Industries Department, Government of Maharashtra

Submitted

29 October 2024

Sub: - Minutes – MAITRI Investor Meeting

MAITRI a Single Window Cell (SWC) is set up with an objective to attract investment and employment in the State. The cell marks a paradigm shift in role of the Government from being a regulator to that of facilitator. It provides G2B services, one-stop-shop for existing and prospective investors to get consolidated information about the investment process with regards to expanding their existing units or to set up a new business unit in the State. MAITRI has been established with the mandate to provide investor facilitation and to guide the investors in obtaining the required approvals for setting up any unit in the state.

As on date, a total of 119 services spread across 15 departments are accessible through the MAITRI-Single Window System. A meeting was organized under the chairmanship of Hon'ble Additional Development Commissioner (Industries) to review the MAITRI cases.

Towards this end, minutes of the meetings are annexed with this Note.

Submitted for your kind approval.

Development Commissioner (Industries)

Addl. Development Commissioner (Industries)

Superintending Industries Officer (MAITRI)

Encl.: as stated

Minutes of the Meeting – MAITRI Investor Meeting

Meeting Information:			
Date	29th Oct 2024	Venue	DoI Conference Room
Time	03:00 pm – 04:30 pm	Agenda	Minutes – MAITRI Internal Review Meeting

Attendees:	
Department/ Organization	Name & Designation
In-chair	<ul style="list-style-type: none">Shri Deependra Singh Kushwah (IAS), Development Commissioner (Industries)
In-chair	<ul style="list-style-type: none">Shri Pradip Chandren (IAS), Additional Development Commissioner (Industries)
Industries	<ul style="list-style-type: none">Smt. Mrunalini Devraj, Superintending Industries Officer (MAITRI)
Revenue	<ul style="list-style-type: none">Shri. Unmesh Mahajan, Additional Collector, Revenue
Boilers	<ul style="list-style-type: none">Shri. Umesh Patil, Jt. Director
MSEDCL	<ul style="list-style-type: none">Shri. Kishor Chavan, Nodal Officer, MAITRI
UD 1	<ul style="list-style-type: none">Shri Kishor D. Girolla, Assistant Director Town Planner
GST	<ul style="list-style-type: none">Shri Lalbahadur R Katare
MPCB	<ul style="list-style-type: none">Shri. Sagar Auti
Labour	<ul style="list-style-type: none">Shri. Bhaskar Morade
PWD	<ul style="list-style-type: none">Shri Pradeep Dalvi
MSEDCL & MIDC	<ul style="list-style-type: none">Regional Officers
EY	<ul style="list-style-type: none">EY team

Meeting Proceedings

Sr. No.	Company Name, district	Department	Issue description and chronology	Discussion Points and Action Items on 29 th Oct 2024	Concerned Officer and Department
1.	Gensol Engineering Limited	Labour	<p>I have applied Labour license dated 10.06.2024 (Application no is 100027762401), we have get a license but the license (License no 2452300110047343) is expired dated on 20/05/2024 , Kindly recheck and suggest for next process.</p> <p>"Investor has been non responsive to queries by nodal officer and MAITRI Team to calls and E-mail. 11-10-2024: The Applicant applied for licence under contract labour Act 1971 on 10/06/2024.The application for licence has been granted on 14.06.2024. In this Application. Duration period of contract work was mentioned as 20.05.2024 to 20.05.2024. Hence the end date in the licence issued was 20.05.2024.</p> <p>14-10-2024 Further concerned Authority has contacted MAHA IT and tried to Edit the details by taking the application under scrutiny, however it didn't work. Now to correct the date, the Applicant needs to apply for renewal. This thing is communicated to the applicant by Authority."</p>	<p>Investors were not present for the meeting</p> <p>Nodal officer has asked RO to coordinate with investor through multiple channel</p>	Labour
2.	Bholasingh Jaiprakash Construction Limited	Labour	<p>We have surrendered our contract labour license bearing no 2020802310007221 on 31.05.2024. The same was obtained by us on 11.102019. Along with the application for labour license issuance we ahd deposited a sum of Rs100000(one lac) as security deposit. The transaction receipt of the same is also being uploaded by us along with this grievance. We have been following up with the labour office for refund of the same, but have not yet got any</p>	<p>Investors were not present for the meeting</p>	Labour

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			<p>concrete reply from there end. The cancellation letter along with the cancellation confirmation from labour departments (Application Id no 100001022419) end is also being uploaded by us for your ready reference. We kindly request you to look into our grievance and get our refund processed immediately.</p> <p>Latest Update in Meeting no .01 10.09.24: Internal Grievance meeting update: Nodal officer asked more details from Investor. Details sent.</p> <p>8.10.2024: The investor has applied for a refund of the security deposit to the Registering and Licensing Officer at the Assistant Commissioner of Labour, Jalgaon, under the Contract Labour Act. The ACL has processed this application and submitted the bill for approval to the Government Treasury. The amount will be refunded to the investor as soon as the bill is approved by the Government Treasury.</p>		

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1.	ALEXO CHEMICAL	DISH	The complaint is regarding lack of firefighting system in Alexo Chemical though the company produces highly inflammable and when there is a history of blast due to carelessness of the owner. 7-8 workers were killed in the blast	Umesh Patil sir acted as a complainant; Headquarters has allotted 27 Nov 2024 as date of inspection. Nodal officer will share Written report with MAITRI soon. Issue status: Open	DISH

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1.	M/s Hinganghat Integrated Textile Park Private Limited	UDD	<p>HITPL's building map approval with Wardha Town Planning was passed with a reduced FSI of 0.20 instead of the actual FSI of 1.00 designated for the Industrial Zone in the Regional Development Plan. HITPL was sanctioned under the SITP scheme by the Government of India and the Government of Maharashtra on 24-03-2015, and the land was diverted for industrial use on 13-06-2016. Although the Wardha Regional Development Plan (2018) shows the area as an industrial zone for a textile park, HITPL filed an appeal to correct a drafting error per UDCPR regulation 2.5, which was initially rejected by JD, Town Planning, Nagpur Division. Since 12-09-2022, the Board of Appeals has not convened to resolve the matter, despite a reminder sent on 05-02-2024. This delay is causing financial stress, operational challenges, reluctance from new promoters, and lost employment opportunities in Hinganghat's backward region.</p> <p>Last two meeting Updates: 1. 10/09/24 (Internal Grievance Meeting): After discussion of Investor with Nodal officer mail sent investor to furnish more documents and information. 2. 10/10/24 (Internal Grievance Meeting): Three reminders has been sent to Investor to furnish more documents and information however no response received</p>	Investor was not present in the meeting	UDD
2.	M/s Progenitor BioSolutions Pvt. Ltd.	UDD	<p>Investor have encountered unforeseen delays in obtaining construction permission from the Town Planning Department. While Investor completed the Non-Agricultural (NA) conversion in 2022 and have diligently fulfilled tax obligations, the processing of file at the Town Planning Department has hit an impasse, stalling progress and causing frustration.</p> <p>Last two meeting Updates:</p>	Investor was not present in the meeting	UDD

Sr. No.	Company Name, district	Department	Issue description and chronology	Discussion Points and Action Items on 29 th Oct 2024	Concerned Officer and Department
			<ol style="list-style-type: none"> 1. 10/09/24 (Internal Grievance Meeting): Mail has been sent to Investor for more details and Information. 2. 10/10/24 (Internal Grievance Meeting): Reminders have been sent to Investors however no response received 		
3.	M/s Jyoti Steel Industries	UDD	<p>The said investor has applied for Building Plan Approval, and it is pending with MSRDC navi Mumbai, and also received Demolition notice from MSRDC Navi Mumbai (Unauthorised Construction Dept)</p> <p>Last meeting Updates:</p> <ol style="list-style-type: none"> 1. 10/10/24 (Internal Grievance Meeting): Received following response from Investor: <ol style="list-style-type: none"> 1. FIRE NOC – Got provisional Fire NOC and have submitted to MSRDC. 2. Revised DYTLR measurement – Applied for revised MOJNI of our land and expecting this to be done shortly. <p>For Revised DYTLR measurement, the land between factory and road does not belong to the Investor, that's why it is getting delayed. Once revised DYTLR measurement submitted by Investor MSRTC will take actions</p>	<p>Investor has submitted Fire NOC was submitted on : 21 October 2024 and Joint Measurement was submitted on(Revised Mojni) : 29 Oct 2024</p> <p>Nodal Officer has requested investor to follow up with Mr. Bhople Chief Planner, Uday Chander in Belapur.</p>	UDD
4.	M/s Anand Soni	UDD	<p>A proposal for Industrial Non-Agricultural (NA) land use was submitted on October 6, 2023, for an area of 25,100 sq.m in Group No.33, but it has been pending with the District Magistrate's Office in Parbhani for eight months. Despite visiting the office and meeting with the District Magistrate three times, including on May 20, the proposal remains unprocessed. The applicant is requesting further action to move the proposal forward.</p> <p>Last two meeting Updates:</p>	<p>Nodal officer has assured Town Planning department has facilitated the process and digital signature will be visible soon.</p>	UDD

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			<ol style="list-style-type: none"> 10/09/24 (Internal Grievance Meeting): RDC sanctioned NA tentatively and now the file is moved to Town Planning Department. 10/10/24 (Internal Grievance Meeting): Town planning dept has forwarded file to RDC madam with comments/compliance. Investor had complied and demolished the structures in the open space. 		

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1.	Hill crest foods and beverages pvt. ltd.	GST	<p>the company had requested the GST department's Joint Commissioner, Mr. Sanjiv Patil, to issue Annexure C against their VAT assessment for FY 2018-19 and FY 2019-20 in April 2024. Following this, they visited the department for follow-up and to resolve any queries causing the delay. On May 6, 2024, the Joint Commissioner visited the company's winery to observe the production process. During this visit, the company clarified that, as per the WIPS guidelines, all production-related approvals had already been submitted by the Excise department as Annexure 'B', and the responsibility of the VAT department was to verify their VAT payments against their sales and issue Annexure 'C'.</p> <p>Despite the visit, the company did not receive any further communication from the department. Akalpiti Prabhune, Director, subsequently visited the GST office for a follow-up, where he was informed that the file had been sent to Mazgaon, Head Quarters, for further processing. Mr.</p>	Nodal officer is seeking more details of grievances, investor has shared the details for smoother resolution.	GST

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			<p>Prabhune then visited Mantralaya to seek an appointment with Mr. Korbu to understand what had happened to their case. During this meeting, they discovered that there were inaccurate remarks on their case file, which did not reflect the actual workings at the winery. The company has attached the production process for reference.</p> <p>In light of the recent revival of the WIPS scheme, which was stopped after the COVID-19 pandemic, the company has come to seek assistance. A new GR (Government Resolution) # WAPRAYO-2020/p.k66/udyog2 was issued on February 21, 2024, which clearly states that the scheme is applicable to wine producers who sell their wine with MRP (Maximum Retail Price) with value-added process. Additionally, a separate GR was issued specifically for bulk wine that does not have MRP.</p>		

MSEDCL

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1.	KSPG India Pvt Ltd	MSEDCL	<p>The said unit bearing consumer no. 181739055830 HT consumer is facing frequent power disruption since Dec 2021. Despite of moving the connectivity from 22 HP feeder to 22 KV (Mahindra Express Feeder) the issue of disruption remains the same. The investor is requesting the department to resolve the issue at the earliest.</p> <p>22 KV HP feeder is totally shifted on 22 kV Mahindra Feeder. Due to Mahindra Incomer Trippings in July 2024 - 3 Nos- 10.14 Hrs but backfeeded on 22 KV HP Feeder. Due to Incommer VCB -II trippings= 41 nos- 2.03 Hrs. HT cable from Anantsrushti switching to G stamp got faulty due to excavation by outsider. The power supply immediately backfeed on 22 KV Ambewadi Feeder. Net interuptions to consumer are 2.03 hrs. Intrupptions are reduced in July 2024 compaire to June 2024.</p> <p>Action Taken: Seperate mail has been sent to CE Distribution also followup is taken with ED distribution officer for resolution/updates however latest updates are not received yet.</p> <p>Discussion on 10th Oct: MSEDCL AC pune rural circle office representative informed that KSPG and gestamp both the consumers are fed from one line which length is 9 km from substation. Out of 9 km 7 km in underground cable paasing through forerst area. In sept 24 the cable was damaged and due to forest area the cable fault detection took long time</p>	<p>MSEDCL AC pune rural circle office representative informed that KSPG and gestamp both the consumers are fed from one-line which length is 9 km from substation. Out of 9 km 7 km in underground cable passing through forest area. In sept 24 the cable was damaged and due to forest area the cable fault detection took long time and hence supply was diverted from another feeder. Also, sub station and switching station relay cordination work is done and both the consumers are informed. However, email and letters informing about development are not sent, but same will be sent immediately. In sept 24 due to cable fault and rain total breakdown was approx 53 hours in 39 events. MSEDCL officer assured that the utmost care will be taken to minimize the breakdowns the instruction are issued to field officers accordingly.</p>	MSEDCL

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			<p>and hence supply was diverted from another feeder. Also, sub station and switching station relay cordination work is done and both the consumers are informed. However, email and letters informing about development are not sent, but same will be sent immediately. In sept 24 due to cable fault and rain total breakdown was approx 53 hours in 39 events. MSEDCL officer assured that the utmost care will be taken to minimize the breakdowns the instruction are issued to field officers accordingly.</p>		
2.	Gestamp Automotive India Pvt. Ltd	MSEDCL	<p>The said unit is facing extreme power failure at their location due to voltage variation, due to which the production is getting hampered. The unit has already paid for the feeder line to the department but till date the connection to feeder line has not been provided. As per investor the cable laying for express feeder is not completed from Mail Nagar Vadgoan which is approximate 70mtrs and also Jambulgaon which is approximate 600mtrs from their location. The investor is also requesting for completion of work of express feeder at Gadgil sub-station and a separate sub-station for the Takwe Industrial area.</p> <p>22 KV HP feeder is totally shifted on 22 kV Mahindra Feeder. Due to Mahindra UGINE-Incommer Trippings in July 2024 - 3 Nos- 10.14 Hrs but backfedded on 22 KV HP Feeder. Due to Incommer VCB -II trippings= 41 nos- 2.03 Hrs. HT cable from Anantsrushti switching to G stamp got faulty due to</p>	<p>MSEDCL AC pune rural circle office representative informed that KSPG and gestamp both the consumers are fed from one line which length is 9 km from substation. Out of 9 km 7 km in underground cable paasing through forerst area. In sept 24 the cable was damaged and due to forest area the cable fault detection took long time and hence supply was diverted from another feeder. Also, sub station and switching station relay cordination work is done and both the consumers are informed. However, email and letters informing about development are not sent, but same will be sent immediately. In sept 24 due to cable fault and rain total breakdown was approx 53 hours in 39 events. MSEDCL officer assured that the utmost care will be taken to minimize the breakdowns the instruction are issued to field officers accordingly.</p>	MSEDCL

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			<p>excavation by outsider.The power supply immidiately backfeed on 22 KV Ambewadi Feeder. Net interuptions to consumer are 2.03 hrs. Intrupptions are reduced in July 2024 compaire to June 2024.</p> <p>Action Taken: Seperate mail has been sent to CE Distribution also followup is taken with ED distribution officer for resolution/updates however latest updates are not received yet.</p> <p>Discussion on 10th Oct: MSEDCL AC pune rural circle office representative informed that KSPG and gestamp both the consumers are fed from one line which length is 9 km from substation. Out of 9 km 7 km in underground cable paasing through forerst area. In sept 24 the cable was damaged and due to forest area the cable fault detection took long time and hence supply was diverted from another feeder. Also, sub station and switching station relay cordination work is done and both the consumers are informed. However, email and letters informing about developement are not sent, but same will be sent immidiately. In sept 24 due to cable fault and rain total breakdown was approx 53 hours in 39 events. MSEDCL officer assured that the utmost care will be taken minimize the breakdowns the instruction are issued to field officers accordingly.</p>		

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3.	Maxion Wheels Aluminum India Pvt Ltd	MSEDCL	<p>The said unit is facing power failure due to voltage variation, and this is hampering the production of the company. As per the update received from the department the work of 230/33KVA SEZ (Retawadi) EHV sub-station has commenced on 16/03/2022, but as per the investor the work is going slow due to which the unit is still facing frequent and sudden power outages.</p> <p>One source of 33KV outgoing feeder from EHV 220/33KV Khed Sez completed . Feeder will start on dated 06.08.2024</p> <p>Action Taken: Seperate mail has been sent to CE Distribution also followup is taken with ED distribution officer for resolution/updates however latest updates are not received yet.</p> <p>Discussion on 10th Oct: MSEDCL AC pune rural circle office representative informed that both the consumers are existing on 33 KV feeder emanating from substation. The said feeder feeds to 4 substations and hence fault coming on any substaion/switching station is reflecting on main feeder. New EHV 220/33 KV khed sez substation is commissioned and 33 KV outgoing feederf errection work is in progress. The care is taken that only one</p>	<p>MSEDCL AC pune rural circle office representative informed that both the consumers are existing on 33 KV feeder emanating from substation. The said feeder feeds to 4 substations and hence fault coming on any substaion/switching station is reflecting on main feeder. New EHV 220/33 KV khed sez substation is commissioned and 33 KV outgoing feederf errection work is in progress. The care is taken that only one feeder supplies to one substaion/switching station. The said feeder work will be completed in one month and will cause reduction in overall interuptions. The ground level officers are informing the developments happening to the consumer time to time. However, no written communication done with consumers. The email/letter informing about development to the consumer will be sent MSEDCL.</p>	MSEDCL

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			<p>feeder supplies to one substaion/switching station. The said feeder work will be completed in one month and will cause reduction in overall interruptions. The ground level officers are informing the developments happening to the consumer time to time. However, no written communication done with consumers. The email/letter informing about development to the consumer will be sent MSEDCL.</p>		
4.	India Terry Towels	MSEDCL	<p>The said investor got Eligibility Certificate ('EC') no DI/HO/PSI- 2013/EC/Pune/Large/New/EC No. 147/2021 dated 02-03-2021. The period of electricity duty exemption as mentioned in the said EC was 01-06-2019 to 31-05-2026. Accordingly the investor applied for refund of electricity duty already paid from 01-June-2019 to 31-May-2021. As informed as per discussion at Chembur office of Chief Electric Engineer during the month of December 2022, the investor was apprised of the fact that the file is being transferred to the concern officer in Mantralaya. However, till date the investor has not received any communication on the same. Letter of this Office No. As per No. 970 dated 07.06.2024, the information of the proposal was submitted to the Government. However, as per Government Letter No. ELD-2024 P.No.87/Energy-1 dated 18.06.2024, the revised electric charge sample and certificate have been sought, in pursuance of this, letter no. 1039 dated 21.06.2024 has been communicated to all the</p>	<p>Dept update on 11.10.24: Final Proposal is received from EI pune vide Letter No.विनिपुणे/विशुवि/4018/२०२४-२५ dated 19.09.2024. It will be submitted to ACS (Energy) after scrutiny.</p>	MSEDCL

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			<p>Electrical Inspector's Offices to submit the revised electric sample.</p> <p>Reply received from CEI Mumbai 8th October: EI Pune letter no. ViniPune/Vishiuvi/3167/23-24 dt.29/8/23 send to cei office for signing Director of industry mumbai office</p> <p>Dept update on 11.10.24: Final Proposal is received from EI pune vide Letter No.विनिपुणे/विशुवि/4018/२०२४-२५ dated 19.09.2024. It will be submitted to ACS (Energy) after scrutiny.</p>		
5.	KANAKSHREE SPINNERS PRIVATE LIMITED	MSEDCL	<p>KANAKSHREE SPINNERS PRIVATE LIMITED has faced total 30 power cuts led to loss of 12.5 Discussion on 10th Oct: of production, 2.55 Discussion on 10th Oct: of production loss and the burning of one Servomotor. Requesting to power cuts in our load factor discount in the monthly bill.</p> <p>Action Taken: Seperate mail has been sent to CE Distribution also followup is taken with ED distribution officer for resolution/updates however latest updates are not received yet.</p> <p>Discussion on 10th Oct: The SE Parbhani MSEDCL has informed that the said consumer is connected on 33 KV level source of supply feeder whose length is 45 KM and is overloaded. Due to long length trippings are coming. However, with the permission</p>	<p>SE Parbhani informed that there are only 7-8 trippings in a month, and department has taken efforts to minimize breakdowns or interruptions however, due to some technical reasons the breakdowns cannot be completely eliminated. The investor said that there are 26 trippings in a month sometimes 4 trippings in a day. SE parbhani agreed the same and informed that the work of new 132 kv substation is to be done by MSETCL. The tendering of the same work is done once the EHV substation is commissioned then interruptions will be minimum as good as null. However, the investor raised his issue of interruptions and loss incurred due to this interruptions. the investor suggested some solutions for reduction and interruptions. The hon ADC has directed SE Parbhani to take</p>	

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			<p>of consumer tree trimming work is done on 07.10.2024. Also, outage is proposed on 11.10.2024 to carry out remaining tree trimming work and maintenance of 33 KV feeder and to replace tilted poles. It is informed that new 100/33 KV EHV substation work tendeing is done by MSETCL. If the said substaion is commissionned then the trippings will be reduced to large extent. MSEDCL Officer agreed that right now there are some trippings.</p>	<p>all necessary measures in order to resolve investor issue also as suggested by investor SE Parbhani shall study of the same. The Hon ADC directed to keep issue open and MAITRI Nodal officer to coordinate with SE Parbhani and update to ADC sir.</p>	
6.	Shree Ram Industries	MSEDCL	<p>The said unit had applied for Electricity Duty Refund and a letter regarding the same has been submitted to CEI Chembur on 30-12-2024. The investor has requested for the status on the same.</p> <p>In accordance with Government Letter No. ELD-2024 Pr.No.87/Energy-1 dated 18.06.2024, the revised electricity duty format and certificate have been sought, in pursuance of this, letter no. 1039 dated 21.06.2024 has been communicated to all the Electrical Inspector's Offices for submission of revised electricity duty format.</p> <p>Dept update on 11.10.24: EI Kolhapur letter no. विनिको/1265/2024 dt. 3/7/2024 issued to Director</p>	<p>Dept update on 11.10.24: EI Kolhapur letter no. विनिको/1265/2024 dt. 3/7/2024 issued to Director of industries kolhapur . The format and certificate is not received yet.</p>	MSEDCL

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			of industries kolhapur . The format and certificate is not received yet.		
7.	Omkar Construction	MSEDCL	<p>The units had applied for ED Refund and are following up on the same.</p> <p>Reply from CEI Mumbai ON 8th October: Exempted by EI satara letter vini 64 dt. 10/1/24 and send to SE MSEDCL Satar office for further action.</p> <p>Discussion on 10th Oct:Notification for PSI scheme 2019 has been notified on 30.09.2024.Further Process will be initiated.</p>	CEI Office informed that proposal not received from MSEDCL. SE satara informed that electrical inspector office has informed not to submit ED refund proposals as notification for PSI 2029 was not issued by dept. However as notification is issued now the proposal will be submitted to electrical Inspector office at earliest.	MSEDCL
8.	Shell N Tube	MSEDCL	<p>The units had applied for ED Refund and are following up on the same.</p> <p>Reply from CEI Mumbai 8th October: Exempted by EI satara letter vini 7 dt. 10/1/24 and send to SE MSEDCL Satar office for further action.</p> <p>Discussion on 10th Oct:Notification for PSI scheme 2019 has been notified on 30.09.2024.Further Process will be initiated.</p>	CEI Office informed that proposal not received from MSEDCL. SE stara informed that electrical inspector office has informed not to submit ED refund proposals as notification for PSI 2029 was not issued by dept. However as notification is issued now the proposal will be submitted to electrical Inspector office at earliest.	MSEDCL
9.	V S Desai Stone Crusher	MSEDCL	The units had applied for ED Refund and are following up on the same.	CEI Office informed that proposal not received from MSEDCL. SE stara informed that electrical inspector office has informed not to submit ED refund proposals as notification for PSI 2029 was not issued by dept. However as notification is issued now	MSEDCL

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			<p>Reply from CEI Mumbai 8th October: Exempted by EI satara letter vini 65 dt. 10/1/24 and send to SE MSEDCL Satar office for further action.</p> <p>Discussion on 10th Oct:Notification for PSI scheme 2019 has been notified on 30.09.2024.Further Process will be initiated.</p>	<p>the proposal will be submitted to electrical Inspector office at earliest.</p>	
10.	Reach Global	MSEDCL	<p>The units had applied for ED Refund and are following up on the same</p> <p>Reply from CEI Mumbai 8th October: Exempted by EI satara letter vini 68 dt. 10/1/24 and send to SE MSEDCL Satar office for further action.</p> <p>Discussion on 10th Oct:Notification for PSI scheme 2019 has been notified on 30.09.2024.Further Process will be initiated.</p>	<p>CEI Office informed that proposal not received from MSEDCL. SE stara informed that electrical inspector office has informed not to submit ED refund proposals as notification for PSI 2029 was not issued by dept. However as notification is issued now the proposal will be submitted to electrical Inspector office at earliest.</p>	MSEDCL
11.	DHD Infra	MSEDCL	<p>The units had applied for ED Refund and are following up on the same</p> <p>Reply from CEI Mumbai 8th October: Exempted by EI satara letter vini 67dt. 10/1/24 and send to SE MSEDCL Satar office for further action.</p> <p>Discussion on 10th Oct:Notification for PSI scheme 2019 has been notified on 30.09.2024.Further Process will be initiated.</p>	<p>CEI Office informed that proposal not received from MSEDCL. SE stara informed that electrical inspector office has informed not to submit ED refund proposals as notification for PSI 2029 was not issued by dept. However as notification is issued now the proposal will be submitted to electrical Inspector office at earliest.</p>	MSEDCL

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12.	Satara Engineering projects	MSEDCL	<p>The units had applied for ED Refund and are following up on the same</p> <p>Reply from CEI Mumbai 8th October:This case pending with EI satara as it comes under incentive package scheme 2021.</p> <p>Discussion on 10th Oct:Notification for PSI scheme 2019 has been notified on 30.09.2024.Further Process will be initiated.</p>	<p>CEI Office informed that proposal not received from MSEDCL. SE stara informed that electrical inspector office has informed not to submit ED refund proposals as notification for PSI 2029 was not issued by dept. However as notification is issued now the proposal will be submitted to electrical Inspector office at earliest.</p>	MSEDCL
13.	AutoGen India Pvt Ltd	MSEDCL	<p>The company has raised concerns regarding frequent breakdowns and power fluctuations.The unit currently obtains it's electricity connection from Nimgaon Substation in Khed, The investor has written to Mr Tamboli, Engineer, MSEBDCL regarding the issues faced. The company has been unable to receive any resolution so far and is seeking support on the same.</p> <p>Action Taken: Seperate mail has been sent to CE Distribution also followup is taken with ED distribution officer for resolution/updates however latest updates are not received yet.</p>	<p>The Investor representative could not join meeting. EE rajgurunagar informed that to minimize breakdowns various technical works are done and breakdowns are minimized. The EE Rajgurunagar informed that for maxion and autogen two dedicated feeders work is in progress which will be completed by 15 Non. 2024. The Hon. DC (I) sir has asked to MAITRI to take review of work completion on 19 Nov 2024.will be sent MSEDCL.</p>	MSEDCL

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			<p>Discussion on 10th Oct: MSEDCL AC pune rural circle office representative informed that both the consumers are existing on 33 KV feeder emanating from substation. The said feeder feeds to 4 substations and hence fault coming on any substaion/switching station is reflecting on main feeder. New EHV 220/33 KV khed sez substation is comissioned and 33 KV outgoing feederf errection work is in progress. The care is taken that only one feeder supplies to one substaion/switching station. The said feeder work will be completed in one month and will cause reduction in overall interuptions. The ground level officers are informing the developments happening to the consumer time to time. However, no written communication done with consumers. The email/letter informing about development to the consumer will be sent MSEDCL</p>		
14.	Maxion Wheels Aluminum India Pvt Ltd_ED	MSEDCL	<p>The said unit having consumer No 176169064500 has made an application for refund of electricity duty (INR 23,471,417) as they are eligible for ED exemption. The investor has submitted a request letter to expedite the procedure for refund.</p>	<p>SE Pune rural circle office representative informed that the revised format has been submitted to EI Office on 15/10/24. The Hon DC (I) has shown displasure on delaying submission of revised format. Further it is directed that the ED refund proposals shall be processed within timelimit. It is also directed that the decision making authority shall only join the meetings. MAITRI Nodal officer is directed to expedite the proposal</p>	MSEDCL

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			<p>Reply from CEI Mumbai 8th October:EI Pune letter no. ViniPune/Vishiuvi/3076/24-25 dt.25/7/24 send to Director of Industry department pune.</p> <p>Discussion on 10th Oct: EI pune vide Letter No.विनिपुणे/विशुवि/3072/२०२४-२५ dated 25.07.2024 has asked SE Pune Rural, MSEDCL to sign new format and certificate, but yet not received any reply from them</p>	ED refund of maxion wheels. reply from them.	
15.	Kohinoor Ropes pvt ltd	MSEDCL	<p>Electricity line direct tripping at our Factory Premises leading to losses . Consumer No – 532539005960</p> <p>Seperate mail has been sent to CE Distribution also followup is taken with ED distribution officer for resolution/updates however latest updates are not received yet.</p> <p>Discussion on 10th Oct: The SE Parbhani MSEDCL has informed that the said consumer is fed from MSEDCL 11 KV Feeder but due to interruptions on 33 KV incoming feeder the said consumers supply is affected. If the newly proposed 100/33 KV Substation whose Tendering is completed by MSETCL is commissioned then the interruptions will</p>	SE Parbhani informed that there are only 7-8 trippings in a month, and department has taken efforts to minimize breakdowns or interruptions however, due to some technical reasons the breakdowns cannot be completely eliminated. SE parbhani informed that the work of new 132 kv substation is to be done by MSETCL. The tendering of the same work is done once the EHV substation is commissioned then interruptions will be minimum as good as null..	MSEDCL

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			be reduced at large extent. The MSEDCL officer agreed that right now there are interruptions.		
16.	BOMBAY Textile Pvt Ltd (BTPL)_MSEDCL	MSEDCL	The said unit has not availed subsidy of INR 2/- per unit as per industrial policy of govt of Maharashtra and applied for the same through online portal, but it is pending for the approval with textile secretary. Additionally, they also seek help to put up the claim for electricity subsidy for the period NOV 2020 till date.	As per directives of Hon. ADC sir, remove from MSEDCL and move it to Textile dept	MSEDCL
17.	Amphenol Interconnect India pvt ltd	MSEDCL	<p>The said investor is requesting to get proportionate amount of exemption from payment of ED insted of 100Discussion on 10th Oct: Exemption for which they are not eleigible.</p> <p>SE Ganeshkhind urban circle pune has saught guidelines from CE commercial vide letter no SE/GKUC/HTB/02566 dated 3rd June 2024. After receipt of grievance to MAITRI cell, MAITRI nodal officer contacted concerned officers of MSEDCL corporate office for guidance as saught by SE ganeshkhind urban circle, accordingly CE commercial office vide email dated 2nd sept 2024 has send guidelines to SE ganeshkhind office, however till date no updates received from ganeshkhind circle office.</p>	CE commercial office representative informed that circle office has saught guidelines accordingly guidelines are issued via mail. And issue was discussed with IT dept but as per IT the proportionate ED refund cannot be executed hence the same shall be done physically/manually. The same is communicated to circle office vide mail dated 29/10/2024 and copy of the mail is given to MAITRI. The circle office will do necessary actions.	MSEDCL

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			Discussion on 10 th Oct: Chief Engineer commercial MSEDCL office representative informed that directives have been given to field office on 02.09.2024. Again they will ask SE ganeshkhind to take necessary action		
18.	International Trade Linkers	MSEDCL	<p>The said investor is experiencing regular power outages, occasionally occurring 2-3 times a day, which leads frustration and financial losses that such interruptions cause.</p> <p>Seperate mail has been sent to CE Distribution also followup is taken with ED distribution officer for resolution/updates however latest updates are not received yet.</p> <p>Discussion on 10th Oct: Nobody from MSEDCL responded on said issue. However, Nodal officer told that the updates will be taken from Field office and will cordinate for a meeting between Investor and MSEDCL field officer.</p>	<p>The investor raised his concern about outages, the investor informed that there are 10-12 outages in month because of which they are suffering a lot being a export oriented unit. SE vasai told that their unit is fed from nalasopara EHV substation. The 22 kv feeder is lenthly and overloaded. 500 A load is observed on 22 kv site. New EHV khaman substation is proposed and it's tenderization is done, once it is done the problem will be resolved along with this additional feeder is proposed two circuit line and 22 KM lenth. The work is in progress. Once it is done the Kaman and Investor area will get relief. The major outages/interruptions are due to overloading and continuously increasing load. Due to overloading new connections are stopped. The investor informed that MSEDCL has well informed this development to him and he appreciated the efforts taken by the dept however he said that as this will atke 3-4 months which will affect their export oriented unit. The investor requested for immediate remedy action if any. SE Vasai informed that</p>	MSEDCL

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				<p>minor cable repair and all such things can be done. Further some technical work maybe done but it is predicted that while carrying out such work they may face ROW issues. It is being assured by MAITRI to MSEDCL that if any raw issue arises while carrying out any work related to Investor issue then MAITRI forum will assist MSEDCL to resolve raw issues further it is informed that MSEDCL shall inform competent authority regarding raw issues and copy of communication shall be shared to MAITRI cell.</p>	
19.	Filtrum Autocomp Private Limited	MSEDCL	<p>Pending refund application for electricity duty under the Package Scheme of Incentives (PSI) 2013. Our company, Filtrum Autocomp Private Limited (PAN: AABCF3992L), submitted the physical application on August 26, 2024.</p> <p>The refund, totalling ₹18,24,968.15, pertains to electricity duty paid between 2016 and 2020</p> <p>Discussion on 10th Oct:CE Commercial office MSEDCL representative informed that the updated status will be taken from field office and same will be communicated to MAITRI office</p>	<p>The investor informed that he is getting Electricity duty exemption from aug 2020 however the refund for the period 2017 to 2020 is not received yet and requesting to issue refund at earliest. It is being informed by CE commercial office and SE satara that there revised new format and certificate is submitted to EI Satara on 30 Aug 2024. The Hon. DC (I) has shown extreme displeasure on delay of refund proposals.It is been directed to expedite the process and clear all such proposals immediately. Further, it is directed that due care shall be taken in processing ED refund proposals. Despite of this directives if any delay is observed then the matter will be brought into the notice of competent authority of energy dept.</p>	MSEDCL

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20.	MBO MILLETLY FOODS INDIA LLP	MSEDCL	<p>The said investor is facing persistent issues and unreliable power supply and frequent voltage fluctuations</p> <p>Separate mail has been sent to CE Distribution also follow-up is taken with ED distribution officer for resolution/updates however latest updates are not received yet.</p> <p>Discussion on 10th Oct:SE Kalyan, rural MSEDCL office informed that the said consumer is supplied from 22 KV Kishor feeder which is passing through forest area and rural area hence there are tripping after receipt of complaint of said investor the LT side maintenance work is completed and the HT line maintenance as tree cutting line stringing will be completed in 15 days. after the said work the interruptions will be reduced.</p>	<p>SE Kalyan rural circle office representative informed that the investor issue is about voltage fluctuations. The unit is fed from Kishaor feeder of murbad substation. The total feeder is passing through forest area the investor unit is in small village in Potgaon. There is a 100kva transformer for this village and from this transformer investor unit is supplied the investor was complaining about phase failure and requested for a seperate cable. Accordingly seperate cable is laid on 24.10.24.</p>	MSEDCL
21.	Raj Tejawani	MSEDCL	<p>The Investor is facing difficulties in fetching MDEDCL connection 30HP. 3 phases, at site. They have paid the full amount of rs. 69000/- as per MSEDCL quote on 22nd June .</p> <p>After follow up from MAITRI cell the technical sanction of estimate under NSC scheme is given on 3rd Sept. 2024. To release connection HT line-0.6 KM, DTC 1X63 KVA is required. The said work is to be done by MSEDCL and work order issued to</p>	<p>The connection is released on 25.10.2024 hence issue is to be closed .</p>	MSEDCL

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			<p>agency MS Dongarai electricals. Work is under progress.</p> <p>Discussion on 10th Oct: SE Sangli MSEDCL informed that work order to carry out HT line and DTC installation is issued to the agency and work is under progress. The connection will be released within weeks time.</p>		
22.	Silverx Strips Industries Pvt Ltd	MSEDCL	<p>Investor has applied for the permanent disconnect (PD) to MSEDCL Jalna office on 14-8-24, but the connection was not disconnected by MSEDCL now they want to start a company and requires proper electricity connection but MSEDCL charged a demand charge.</p> <p>Investor is requesting to grant relief in demand charges and interest on the bill amount under the Abhay Yojna scheme, and issue a fresh bill</p>	<p>Investor requested for waiver of demand charges levied for the period from which he has given application for premanent disconnection that is from 14th Aug 2024. SE Jalna infoemed that the Investor has paid may month bill in July 2024. The connection was T.D. and in Aug-2024 it was made P.D. however the benefits of any scheme can not be granted. It is been asked SE Jalna to Submit details of the issue to MAITRI cell and the communication letter sent to be investor. After receipt of the same the matter will be put up in front of competant authority for further action. Till then the issue will be kept open.</p>	MSEDCL

Meeting ended with vote of thanks to and from the chair.